Enhancing quality in training programs: An application in the sport area [Potenciar la calidad en formación continua: Una aplicación en el ámbito deportivo]

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In the field of education, specific or standard models of quality management are usually performed. Both alternatives have their advantages and disadvantages, but most educational organizations prefer to implement standard models which usually include some mismatches during their implementation. To address this situation, we propose an instrument that, when applied during the evaluation processes of these organizations, facilitates the specification and improvement of participation, usefulness and transparency. This creates a context that enhances the successful application of standard models. The instrument implementation is described in the needs assessment process of the Training Program Department in an Andalusian sports organization. Results are analyzed using key indicators before and after applying the instrument. Finally, potential advantages are discussed. © 2015, Universidad Autonoma de Madrid y CV Ciencias del Deporte. All rights reserved.

Education

Quality management

Sport

Training program